

Installation Note to Customer

Philips Under-the-sink (UTS) Water Purifier System (Hong Kong)

1. Philips UTS water purifier system installation shall be conducted during working hours. If non-working hours installation is required and subject to availability, additional fee will be charged. Please refer to the additional charges table below.
Working Hours: Monday – Saturday 10:00 a.m. – 1:00 p.m.; 2:00 p.m. – 6:00 p.m. (No service on Sunday and Public Holidays)
Our representative will contact customer for scheduling on-site installation date and time on the next working day after the purchase date. Installation date shall be within 5 working days after the purchase date or on a mutually agreed date.
2. Installation of the product shall be within 1 meter from the water source, otherwise additional charge may incur.
3. Basic installation fee is HK\$580 per set, payable by customer to our technician upon completion. Fee includes hole drilling on kitchen countertop. Additional charge will incur if hole drilling on concrete layer is required. Customer shall appoint an independent 3rd party to drill a new hole on the countertop in advance if the countertop is made of fragile materials such as glass, ceramic, or crystal. Please contact our Customer Service Hotline at (852) 3188-4987 to check the hole diameter.
4. If customer insists to carry out the hole drilling procedure on countertop made with fragile materials by our technician, we will not be liable for any damages caused. If either customer or our technician were not aware of the fragility of the countertop materials and the hole drilling procedure has been conducted, or under any other circumstances whatsoever, Century Field Int'l Ltd.'s maximum liability will be HK\$2,000 per incident for any damages caused.
5. To the avoidance of doubt, please contact our Customer Service Hotline at (852) 3188-4987 for initial feasibility assessment prior to purchase.
6. For RO purification system, prior to installation, an on-site check by our technician must be conducted for feasibility assessment. A fully refundable site visit fee of HK\$180 will be payable to our technician for the visit and shall be refunded upon successful installation of the system within 6 months from the site-check date. Unless proper individual power socket and drainage pipe are already in place inside the under-sink cabinet, additional charge will incur for the required electrical and plumbing work. This charge will be quoted separately and payable to our technician upon completion.
7. If installation has to be re-scheduled due but not limited to below circumstances, new schedule shall be arranged within 5 working days after the original date of installation or on a mutually agreed date:
 - By customer's request, typhoon signal 8 or above, black rainstorm warning signal, or severe weather conditions
8. Our technician will measure the water pressure on site before installation. If the water pressure is over 0.4 MPa, we recommend to install a pressure-reducing valve to protect the product (additional charge will incur). If customer decides not to install the pressure-reducing valve, we will not be able to provide warranty for the product and shall not be liable for any damages caused to the product, the premises, its surroundings and any other facilities.
9. We will not be liable to any damages and losses caused by installing our product to existing faucet, water filtration system, or any other kitchen equipment. Except our product, we will not provide any service to other facilities or equipment.
10. Please handle the product with care and only appoint qualified technician for repair and maintenance. We will not be liable for any damages caused to the premises, its surroundings and any other facilities for mis-use, mis-handling or improper maintenance to the product. In any circumstances, our maximum liability will be HK\$2,000 per incident for any damages whatsoever caused.
11. Terms and conditions subject to change at any time without prior notice and we reserve the right to make the final decision in case of any disputes. For enquiries, please contact our hotline at (852) 3188-4987.
12. Additional charges:

Description	Charge Amount (HKD)
On-site check (for RO purification system, refundable upon successful installation within 6 months from site check date)	\$180
Non-working hours installation (Mon - Sat 6:30 p.m. – 8:30 p.m.)	\$200
Hole drilling on concrete layer less than 4 inches thick	\$350/hole (less than 3 inches thick) \$450/hole (3-4 inches thick)
Installation sites in remote areas or outlying islands (such as Cheung Chau, Lamma Island, Lantau Island, Ma Wan, and Discovery Bay)	\$300
Sites only reachable by staircases (over 5 steps)	\$50/floor (max. \$150 in total)
Change in date or time of installation (less than 3 days notice)	\$150/change
Revisit due to customer's request	\$150/visit
Installation of pressure-reducing valve	\$100/pc (parts & labor included)
Relocation of installed product / additional parts / additional plumbing works / additional electrical works	To be quoted separately

Exclusively distributed by Century Field International Ltd.
502-505, 5/F., Nam Wo Hong Bldg., 148 Wing Lok St., Sheung Wan, Hong Kong
Tel: (852) 3188-4987 Fax: (52) 3188-4342

飛利浦櫥下式濾水系統 - 客戶須知 (香港)

- 飛利浦櫥下式濾水系統安裝工程須於辦公時間內進行, 如客戶要求於非辦公時段內安裝及在許可情況下, 本公司將收取附加費。請參考以下附加收費表。
辦公時間: 星期一至星期六 10:00 a.m. 至 1:00 p.m. 及 2:00 p.m. 至 6:00 p.m.
*星期日及公眾假期全日休息
本公司會安排專人於購買日後下個工作天內致電預約安裝日期, 安裝日期為購買日後五個工作天內或雙方同意的日期。
- 濾水系統必須安裝於入水位一米範圍內, 如超過一米本公司會視實際情況為額外之水管工程報價。
- 基本安裝費用為每套 HK\$580, 於安裝完成後由客戶付費給技術人員。基本安裝包括檯面開孔, 如顧客之檯面包含石屎層, 本公司將收取附加費, 請參考附加收費表。如顧客之檯面包含易碎材質如陶瓷、水晶或玻璃等, 請致電客戶服務熱線 (852) 3188-4987 查詢開孔直徑並預先委托第三方為該檯面開孔。
- 如客戶堅持要求為易碎材質檯面開孔, 本公司不會為任何損壞而負責。如技術人員或客戶任何一方均沒意識到檯面為易碎材質, 而技術人員在該檯面上開孔並造成損壞, 或在任何其他情況下, 本公司最高賠償金額為每次安裝工程 HK\$2,000。
- 如客戶對安裝要求有任何疑問, 可於購買前致電客戶服務熱線 (852) 3188-4987 查詢, 本公司有專人解答相關問題。
- 客戶須於購買 RO 櫥下式濾水系統前預約上門睇位, 睇位費為 HK\$180 並由技術人員於睇位後即場收取。RO 櫥下式濾水系統要求櫥下空間必須已預先備妥獨立電源插蘇及去水喉為產品供電力及供排走廢水。如場地需要額外水電工程, 技術人員會為其報價, 工程費用將於安裝完成後由技術人員即場收取。如客戶於睇位後 6 個月內完成安裝, 已付之 HK\$180 睇位費可獲退回。
- 如需要重新預約安裝, 原因包括但不限於以下情況, 本公司將安排於原安裝日後五個工作天內或在雙方同意的日期再次進行安裝:
- 客戶個人原因、八號或以上之颱風信號、黑色暴雨警告信號、或惡劣天氣影響
- 承辦商技術人員會即場量度安裝單位的水壓, 如水壓超過 0.4 MPa, 本公司建議加裝減壓閥以保護產品 (需額外收費)。如客戶決定不加裝減壓閥, 本公司將不能為該套產品提供保用及不會為任何周邊環境或其他設施之損壞負責。
- 本公司產品如需接駁現有水龍頭、其他濾水系統或廚房設備, 除本公司產品外, 本公司將不會對該些現有設備提供維修保用, 亦不會為安裝後該些現有設備之故障或損失負責。
- 請閱讀產品說明書並妥善使用本產品, 如遇故障, 請交由合資格技術人員檢查及維修。本公司不會為任何因使用不當或由非合資格人員維修所造成之周邊環境或其他設施之損壞負責。在任何情況下, 本公司對任何形式之損毀或損失之最高賠償金額為每次安裝工程 HK\$2,000。
- 本公司保留隨時更改以上條款及細則的權利, 而無須預先通知。如有任何爭議, 本公司保留最終決定權。如有任何查詢, 請致電熱線 (852) 3188-4987 與本公司職員聯絡。
- 附加收費表:

項目	費用金額 (港幣)
睇位費 (適用於購買 RO 櫥下式濾水系統, 睇位後半年內完成安裝後可退回)	180 元
非辦公時段安裝 (星期一至六 6:30 p.m. - 8:30 p.m.)	200 元
於石屎層開孔 (厚度於 4 吋範圍內)	350 元/孔 (厚度 3 吋內) 450 元/孔 (厚度 3-4 吋)
離島或偏遠地區 (例如長洲, 南丫島, 大嶼山, 馬灣, 愉景灣等)	300 元
需步行樓梯(超過五級)才能到達安裝地點	50 元/層 (總數不超過\$150)
更改安裝日期或時間(未能於三天前通知)	150 元
因客戶問題而需再次上門安裝	150 元/次
安裝減壓閥	100 元 (包人工及零件)
因客戶原因而更改已安裝產品的位置 / 額外零件 / 額外水管工程	另議

香港及澳門獨家代理: 升科國際有限公司
香港上環永樂街 148 號南和行大廈 5 樓 502-505 室
電話: (852) 3188-4987 傳真: (852) 3188-4342